

Business Objectives 2010/11

1. To implement the Governance Review action plan by March 2011
2. To review risk, efficiencies and procurement rigorously on a quarterly basis over the financial year 2010/11
3. To "go live" with our subsidiary company on 1st October 2010
4. To review the management of debt recovery procedures to reduce former tenant rent arrears, factoring, and rechargeable repairs debt by March 2011
5. To review next 5-year programme for all maintenance spending plan by October 2010
6. To achieve "gold" award under Healthy Working Lives scheme by March 2011
7. To develop a strategy by March 2011 in consultation with the local community to improve and sustain Dunterlie for the future

Business Objectives 2011/13

1. To review progress with our subsidiary company for factoring, health and safety advice, sharing services and any special lettings initiatives. Ensure new opportunities are fully explored including handyperson service.
2. Ensure we continue to review needs and care for increasing aging population
3. To review housing investment reform, including progress with consortium and partnership working to deliver future new properties for growth and to meet demand for housing locally.
4. Ensure maximum opportunities for efficiencies through IFLAIR procurement
5. Consider findings of independent Section 5 review for implementation of Homelessness Act provisions for 2012
6. Ensure fully prepared for implementation of Housing (Scotland) Bill
7. Ensure prepared for achieving IIP re-assessment in 2012

Business Objectives 2013/15

1. To review SHQS/planned maintenance programme to achieve 100% SHQS compliance by March 2014
2. To review opportunities for expansion to reach 1000 properties for rent and expand factoring to 500 properties
3. To review potential for expansion of subsidiary
4. Examine potential for growth through stock transfer or other business opportunities
5. Continually review financial climate and act to minimise risk and maximise resources where relevant.
6. Continue to review opportunities for sharing services with partner organisations
7. Continue to ensure effective debt management procedures and recovery