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**Our regulation of social housing in Scotland**

**Discussion questions**

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. You can read our discussion paper on our website at [www.scottishhousingregulator.gov.uk](http://www.scottishhousingreulgator.gov.uk/). Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **30 March 2018.**

By email @: [Discussion@scottishhousingregulator.gsi.gov.uk](mailto:Discussion@scottishhousingregulator.gsi.gov.uk)

Or post to: Scottish Housing Regulator

Buchanan House

58 Port Dundas Road, Glasgow, G4 0HF

**Name/organisation name**

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**Address**

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| **Postcode** | **Phone** | **Email** |

**How you would like your response to be handled**

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

**Are you happy for your response to be published on our website?**

**Yes  No**

**If you are responding as an individual …**

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| ****  **Please tell us how you would like your response to be published.** | ***Pick 1*** |
| Publish my full response, including my name |  |
| Please publish my response, but not my name |  |

1. We believe that our regulatory priorities should be:

* Tenant & resident safety
* Homelessness
* Governance & financial management in RSLs

We are keen to hear your feedback on these. Are these the right priorities?

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1. What aspects of tenant safety are the most important for us to focus on?

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1. On which parts of the homelessness system should we focus our work to have the greatest impact?

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1. Should we continue to have this focus on governance and financial management?

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1. Should we add to, amend, or remove anything from the current Regulatory Standards?

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1. We believe we should develop our work with four broad themes in mind:

* Empowering tenants and others by gathering and publishing data in useful, accessible ways
* Getting assurance
* Responding where things go wrong
* Thematic work

We welcome your feedback on these broad themes. Are these the right things for us to do?

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1. What should we focus on when reviewing our Charter indicators?

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1. Are there new ways that we can present landlord performance information to help give tenants a strong voice and drive improved performance?

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1. How can we make our information accessible to a wider group?

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1. Are there other types of information that we should publish?

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1. Is there any information that we collect that we should streamline or add to?

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1. We welcome feedback on our proposed assurance-based approach. Does it sound right?

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1. Are we right to propose Annual Assurance Statements for all landlords and what should these look like?

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1. Should it be mandatory for all RSLs to have an internal audit function and audit committee?

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1. Is our approach to RSL risk assessment right?

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1. How should we engage with Systemically Important RSLs?

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1. How should we present our regulatory view of each landlord?

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1. Is our approach to local authority risk assessment right?

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1. Is our approach to taking action right?

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1. How can we best ensure fairness and reasonableness for tenants in deciding how to intervene?

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1. Should we use thematic work as a tool in this way, to focus on and raise awareness of important issues and risks?

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1. Are there other changes that you think we should make to these aspects of the Framework?

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1. Would our emerging approach help to promote and encourage equal opportunities?

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1. Are there other things that we should consider?

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Thank you for taking the time to give us your feedback!