

Tenant Scrutiny Panel
Tuesday 10th July 2018 @ 10.30pm-
Barrhead Housing Association Office

Present: L. Wisner; J Geddes

Apologies: J McShane

In Attendance: Lorraine Dallas, Director of Customer Services

Estate Management Policy

Lorraine highlighted the various tracked changes being proposed within the policy. The changes mainly related to giving greater clarity to staff/residents on the zero tolerance approach to items within communal areas which posed a fire hazard to others.

The group did feel that this approach was drastic and that people wanted to make their surroundings nice, but recognised the need to undertake this approach.

Void Policy

The introduction of Executor Accounts had previously been taken to and discussed in detail with the Scrutiny Panel. The policy had now been amended to reflect these agreed discussions, therefore the Policy was noted with no further comments to make.