

Tenant Scrutiny Panel- Friday 18th August 2017 @ 2.30pm- Barrhead Housing Association Office

Present:-

L Dallas, BHA

H Cuthbert

J McShane.

1. **Community Regeneration Strategy**

Members welcomed the Strategy and felt it was a well set out document which was easy to read and understand.

Comments were made regarding the value of the proposed Community Hub at the sheltered housing development.

Heather highlighted that Auchenback Active should have Ltd included at the end.

2. **Potential Extension of Freedom on Information to Registered Social Landlords in Scotland**

Director of Customer Services spoke to the previously circulated report and made comments:

- Exactly how does it work in the council in terms of resources/time commitments
- They found it difficult to fully understand the impact in terms of resources required, the financial implications and exactly what this would mean to the HA services and respective rent increases/reduction in other services
- Why fix something that isn't broken.

3. **Void Letting Standard.**

Director of Customer Services went through each individual section and took comments as follows:

- Under Gas – the location of the meter should be specified within sign-up paperwork.
- They didn't feel it was required to do a lock-change when properties become empty
- They felt shelving within bedroom/hall cupboards was the responsibility of the tenant
- All carpets should be removed, unless explicit signed agreement - used example of fleets –
- Toilet seats shouldn't be replaced as a matter of course

4. Date & Time of Next Meeting
To be confirmed